

- HOUSEHOLD SURVEY BOOKING FORM -

Introduction

Thank you for your interest in Swaffham Prior's Community Heating Network. Before booking the survey we need some background information on your household energy use.

To answer the questions in this survey we recommend that you have information on your annual gas, oil and electricity bills for the last year at hand.

This information is used to understand your current household energy requirements and should take less than 10 minutes to complete.

Personal Details

Name

Address

Postcode

Phone

Email

What is your preferred contact method?

Email

Phone

Post

Privacy Notice

The Heating Swaffham Prior Project team is comprised of representatives from Swaffham Prior Community Land Trust, Cambridgeshire County Council, Carbon Smart and Bouygues, and Community Engagement consultant, Janet Hall.

To support the delivery of the Heating Swaffham Prior project, the project team may collect personal details, including;

- Name and contact details – to provide communications on the Heating Swaffham Prior Project
- Characteristics - such as physical ability, language, age, to consider accommodation where necessary
- Personal spending information – on energy bills
- Attendance at meetings – to ensure outreach and consistent communication with the community
- Safeguarding information – to establish whether a guardian / third party presence is required
- Any personal details collected through the Heating Swaffham Prior project will be retained securely by the project team only until six months after project completion (Approximately Sept 2021). No personal data will be shared with third parties.

You have the right to request access to the personal data held by the Heating Swaffham Prior project team. You also have the right to amend information held, request deletion or removal, to restrict processing, and object to processing such as direct marketing or statistical or research use.

All personal data collected by Heating Swaffham Prior is done so with your consented permission only. If you wish to withdraw your consent, or pursue any of your rights as listed above, please contact

info@swaffhamprior.co.uk If you have any concerns about this privacy notice please contact Janet at info@swaffhamprior.co.uk

Consent

I have read the attached privacy notice and consent to the Heating Swaffham Prior Team holding my personal data

YES

NO



OIL

If you use OIL to heat your home or provide hot water, please answer this section, if you do not use oil, please ignore and move to the section below.

1. What do you use OIL for?

Heating	Water Heating	Don't know
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2. How much OIL did you have delivered last year? (Answer in litres)

Delivery 1	Delivery 2	Delivery 3
Delivery 4	Delivery 5	Delivery 6

3. How much did you spend on OIL in the last year? (Answer in £.00)

Delivery 1	Delivery 2	Delivery 3
Delivery 4	Delivery 5	Delivery 6

ELECTRICITY

If you use ELECTRICITY to heat your home or provide hot water, please answer this section, if you do not use electricity for heating, please ignore and move to the section below.

4. What do you use ELECTRICITY for? (please tick)

Heating	Water Heating	Don't know
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5. Do you pay... (please tick)

Monthly	Twice Annual	Quarterly	Annually
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6. How much did you pay for electricity in the last year? (put cost against month of bill issue)

2018 May	2018 June	2018 July
2018 Aug	2018 Sep	2018 Oct
2018 Nov	2018 Dec	2019 Jan
2019 Feb	2019 March	2019 April

LPG

If you use LPG to heat your home or for hot water, please answer this section, if you do not use LPG, please ignore and move to the section below.

7. What do you use ELECTRICITY for? (please tick)

Heating

Water Heating

Don't know

8. Do you pay... (please tick)

Monthly

Twice Annual

Quarterly

Annually

9. What was your most recent gas usage for each month? (If received quarterly, please put the number of litres received against the appropriate month)

2018 May

2018 June

2018 July

2018 Aug

2018 Sep

2018 Oct

2018 Nov

2018 Dec

2019 Jan

2019 Feb

2019 March

2019 April

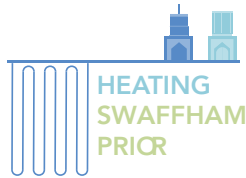
ALTERNATIVE

If you use any ALTERNATIVE energy sources to heat your home or provide hot water, please answer this section.

10. What alternative heating sources do you use?

11. How much did this cost in the last year?

12. How much did this earn your household in the last year?



ABOUT YOU

This information will help the Heating Swaffham Prior Team plan events in the community and to send you the most appropriate information on the project.

13. How would you like to be involved with the project (please tick)

- Champion** I am interested in actively supporting the project
- Engaged** I would like to be kept up to date on the project, and learn more about the technical aspects
- Informed** I just want to be kept up to date on decisions, events and any essential inputs

14. Number of household occupants by age (Put number in appropriate box)

Under 18 18-24 25-34 35-44 45-54 55-64 65+

15. What type of dwelling do you live in?

Flat / Apartment Bungalow Semi-Detached
Detached Terrace Other

16. Approximately how old is your property?

17. Are you a tenant or owner of the property?

BOOKING AVAILABILITY

When are you available for the household survey?
The survey should take around 20 minutes.
Access to your boiler and meters will be required.
Surveys will take place during July and August.

	8am - 11am	2pm - 5pm	6pm - 9pm
Monday			
Tuesday			
Wednesday			
Thursday			
Friday			
Saturday			

THANK YOU

for completing this form, the Heating Swaffham Prior Team will be in touch to finalise a time with you shortly.

Please return by Friday 14 July

Save as a PDF, or print, scan and email to:
info@heatingswaffhamprior.co.uk

Or return a printed copy to:
50 High Street, Swaffham Prior